

Horico HD Co., Ltd. (hereinafter “our company”) considers the handling of personal information as follows.

When using the R.STAR HOSTEL official website (rstar-hostel.com), please also read "Accommodation Terms", and "Privacy Policy" below.

Privacy policy

We are in a position to be offered personal information from our customers and business partners.

Therefore, as a measure to further raise the protection level of personal information, we will handle personal information based on the following policy and continuously improve it.

1. Acquisition of personal information

We will properly acquire personal information within the scope necessary for business.

2. Use of personal information

We identify the purpose of use of personal information as much as possible and use it within the range necessary to achieve the purpose.

3. Provision to third parties

The Company will not provide personal information to a third party without the prior consent of the individual, except as otherwise provided by laws or privacy policies.

4. Outsourcing

When outsourcing all or part of the handling of personal information to the outside, after selecting an outsourcing party that meets the personal information protection standards established by laws and regulations, we shall provide necessary and appropriate supervision and properly secure the level of protection of personal information. The same applies to the case of reassignment to the subcontractor.

5. Security Control measures

The Company will continuously improve by taking necessary and appropriate security control measures to prevent accidents such as leakage, loss or damage of personal information.

6. Compliance with laws and regulations

We will comply with laws and regulations regarding the protection of personal information, national guidelines, personal information protection regulations established by each local government, and other norms.

7. Response to inquiries

We will sincerely and appropriately respond to inquiries regarding disclosure, correction, deletion and suspension of use of personal data held by our company and to other inquiries

about the handling of personal information. To contact us, please contact our help desk listed in the "Privacy Policy" below.

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